



FAQ's On Screen Menu

Q: Does the Creation On Screen Menu (OSM) work with all brands of TV's?

A: At this time the OSM is designed to work with the Bang & Olufsen range of TV's. We plan to extend the compatibility to other brands if there is sufficient demand for this. To register your interest please contact us: info@creation.com.es

Q: Can I continue to watch the TV image when I select the Creation On Screen Menu?

A: The current version of the OSM does not allow you to continue to watch the TV image unless you have your TV set up for Picture-in-Picture (PIP) mode. We will release a version of the OSM that will provide the ability to continue to watch the TV image while controlling the OSM.

Q: Can I install the Creation OSM myself?

A: The OSM is available through a dealer network that has been trained on the installation of the system. To find a dealer closest to you please contact us: info@creation.com.es

Q: Can I use the Creation OSM on more than one TV?

A: If you want to have the OSM displayed on more than one TV you need to have more than one Creation OSM room controller.

Q: Can the system control my B&O link room system?

A: Using the Creation Menu App for iPad – available on the Apple app store – it is possible to control the equipment in a B&O Link Room set up, provided you are using the Creation OSM on a TV in the same set up.

Q: Does the Creation OSM work with the B&O Masterlink Gateway (MLG)?

A: Yes it supports the MLG, however you need to change the 'standard' B&O Beo4 Remote for one that is reprogrammed to control the Creation OSM.

Q: What are the dimensions of the Creation OSM room controller and where does it need to be placed?

A: The Creation OSM room controller is 20 x 4 x 13 cm (W x H x D) and can be located beneath or behind the TV.